BIDBI Limited - Terms & Conditions of Trade Definitions

- 1.1 "Company" shall mean BIDBI Limited its successors and assigns or any erson acting on behalf of and with the authority of BIDBI Limited
- "Customer" shall mean the person or entity described as such on the invoices, application for credit, quotation, order form, order confirmation or any other forms to which these terms and conditions apply, and shall include any person acting on behalf of and with the authority of such
- nerson or entity.
- person or entity. "Guarantor" means that person (or persons), or entity, who agrees to be liable for the debts of the Customer on a principal debtor basis. "Goods" shall mean Goods supplied by the Company to the Customer (and where the context so permits shall include any supply of Services as hereinafter defined) and are as described on the invoices, quotation, order form, order confirmation, artwork approval or any other forms as provided by the Company to the Customer. "Services" shall mean all services supplied by the Company to the Customer and includes any advice or recommendations (and where the customer and includes any advice or recommendations (and where the
- context so permits shall include any supply of Goods as defined above
- "Price" shall mean the cost of the Goods as agreed between the Company and the Customer subject to clause 4 of this contract. 1.6

Application of these terms and conditions to consumers Where the Customer have October

Where the Customer buys Goods as a consumer these terms and conditions (in particular clauses relating to Risk, Disclaimer, Defects, Returns, Warranties, and Limitation of Liability) shall be subject to any laws or legislation governing the rights of consumers and shall not affect the consumer's statutory rights.

- Any instructions received by the Company from the Customer for the supply of Goods and/or the Customer's acceptance of Goods supplied by the Company shall constitute acceptance of the terms and conditions contained herein
- Where more than one Customer has entered into this agreement, the Customers shall be jointly and severally liable for all payments of the 3.3 Upon acceptance of these terms and conditions by the Customer the
- terms and conditions are irrevocable and can only be amended with the written consent of the Company.

 The Customer undertakes to give the Company at least fourteen (14) days notice of any change in the Customer's name, address and/or any
- other change in the Customer's details. other change in the Customer's details.

 Once accepted by the Customer, the Company's written estimation shall be deemed to interpret correctly the Customer's instructions, whether written or verbal. Where verbal instructions only are received from the Customer, the Company shall not be responsible for errors or omissions due to oversight or misinterpretation of those instructions. 3.5

Price And Payment

- At the Company's sole discretion the Price shall be either
- as indicated on invoices provided by the Company to the Customer in respect of Goods supplied: or
- (b)
- respect of Goods supplied, or as indicated on the order confirmation provided by the Company to the Customer in respect of Goods supplied, or the Company's quoted Price (subject to clause 4.2) which shall be binding upon the Company provided that the Customer shall accept the Company's quotation in writing within thirty (30) days. The Company reserves the right to change the Price in the event of a variation to: (c)
- 42
- the Company's quotation or order confirmation; or
- the Company's quotation or order confirmation; or the delivery charges for Goods manufactured overseas. Where the Company provides an estimated Price (for Goods, shipping costs and/or delivery costs) to the Customer for Goods sourced from overseas, then the Customer acknowledges that this estimated Price is an estimation and the actual Price may vary from the estimated Price (due to circumstances beyond the control of the Company). In such an event, the Customer agrees they are liable for the actual Price even where this varies from the original estimated Price. A non-refundable deposit shall be required when specified.
- For any outstanding balance, payment shall be due before the Goods are dispatched for delivery when specified.
- 4.6
- Payment for approved Customers shall be made by instalments in accordance with the Company's payment schedule.

 Time for payment for the Goods shall be of the essence and will be stated on the invoice or any other forms. If no time is stated then payment shall be due thirty (30) days following the date of the invoice
- Payment will be made by cheque, or by credit / debit card, or by direct credit (BACS), or by any other method as agreed to between the Customer and the Company. 4.8 VAT and other taxes and duties that may be applicable shall be added to
- 4.9 the Price except when they are expressly included in the Price

5.1

- At the Company's sole discretion delivery of the Goods shall take place
- the Customer takes possession of the Goods at the Company's address; (a)
- the Customer takes possession of the Goods at the Customer's address (b) or other address nominated by the Customer (in the event that the Goods
- are delivered by the Company or the Company's nominated carrier); or the Customer's nominated carrier takes possession of the Goods in which event the carrier shall be deemed to be the Customer's agent. Unless specified otherwise, the costs of delivery are included in the Price.
- Onless specimed unlewise, includis of delivery are included in the Findal The Customer shall make all arrangements necessary to take delivery of the Goods whenever they are tendered for delivery. In the event that the Customer is unable to take delivery of the Goods as arranged then the Company shall be entitled to charge a reasonable fee for redelivery. Delivery of the Goods to a third party nominated by the Customer is deemed to be delivery to the Customer for the purposes of this
- The Company may deliver the Goods by separate instalments. Each separate instalment shall be invoiced and paid for in accordance with the provisions in these terms and conditions. 5.6
- The Customer shall take delivery of the Goods tendered notwithstanding that the quantity so delivered shall be either greater or lesser than the quantity purchased provided that such discrepancy in quantity shall not
- The failure of the Company to deliver shall not entitle either party to treat this contract as repudiated.
- The Company shall not be liable for any loss or damage whatever due to failure by the Company to deliver the Goods (or any of them) promptly or 5.8

Risk 6.1

- RISK
 If the Company retains ownership of the Goods nonetheless, all risk for
 the Goods passes to the Customer on delivery.
 If any of the Goods are damaged or destroyed following delivery but prior
 to ownership passing to the Customer, the Company is entitled to receive
 all insurance proceeds payable for the Goods. The production of these
 terms and conditions by the Company is sufficient evidence of the
 Company's rights to receive the insurance proceeds without the need for any person dealing with the Company to make further enquiri

- It is the intention of the Company and agreed by the Customer that ownership of the Goods shall not pass until: the Customer has paid all amounts owing for the particular Goods, and
- the Customer has met all other obligations due by the Customer to the Company in respect of all contracts between the Company and the Customer
- 7.2 Receipt by the Company of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured cleared or recognised and until then the Company's ownership or rights in respect of the Goods shall continue.

- It is further agreed that
- where practicable the Goods shall be kept separate and identifiable until the Company shall have received payment and all other obligations of the Customer are met; and
- customer are niet, and until such time as ownership of the Goods shall pass from the Company to the Customer the Company may give notice in writing to the Customer to return the Goods or any of them to the Company. Upon such notice the rights of the Customer to obtain ownership or any other interest in the Goods shall cease: and
- the Company shall have the right of stopping the Goods in transit whether or not delivery has been made; and
- or not delivery has been made; and if the Customer falls to return the Goods to the Company then the Company or the Company's agent may enter upon and into land and premises owned, occupied or used by the Customer, or any premises as the invitee of the Customer, where the Goods are situated and take possession of the Goods, and
- the Customer is only a bailee of the Goods and until such time as the Company has received payment in full for the Goods then the Customer shall hold any proceeds from the sale or disposal of the Goods on trust for the Company; and
- the Customer shall not deal with the money of the Company in any way which may be adverse to the Company; and the Customer shall not charge the Goods in any way nor grant nor otherwise give any interest in the Goods while they remain the property of (a)
- the Company; and
 the Company can issue proceedings to recover the Price of the Goods
 sold notwithstanding that ownership of the Goods may not have passed to the Customer; and
- until such time that ownership in the Goods passes to the Customer, if the Goods are converted into other products, the parties agree that the Company will be the owner of the end products.

Artwork and proofing of artwork

- Where no specifications are made by the Customer, (including but not limited to size, colour, placement of print), then the Company reserves the right to use their discretion for such specifications. Whilst every care is taken by the Company to carry out the instructions of 8 1
- the Customer, it is the Customer's responsibility to undertake a final proof the Customer, it is no Customer's responsionity to undertake a final proof reading of the Goods via the artwork approval provided by the Company. The Company shall be under no liability whatever for any errors not corrected by the Customer in the final proof reading. Should the Customer's alterations require additional proofs this maybe invoiced as an
- In the event of any modifications being required after the artwork has been approved by the Customer, this shall be invoiced as an extra.
- been approved by the Costonier, in its stant be invoiced as an extra.

 The artwork approval form shall be a representation of the approximate size, ratio and position of the artwork which maybe altered or amended to improve printing quality.

 The Company is under no obligation to provide samples of Goods ordered
- other than by virtual (computerised) sample. Whilst every effort will be taken by the Company to match virtual colours with physical colours, the Company will take no responsibility for any variation between virtual sale samples and either the virtual sale sample displayed on the Customer's computer and/or the final product. Should a physical sample be required this will be provided on request by the Customer and will be provided on request by the Customer and will be charged for as an exterior including freight. as an extra including freight.

Defects

- The Customer shall inspect the Goods on delivery and shall within three The Customer shall inspect the Goods on delivery and shall within three (3) days notify the Company of any alleged shortage in quantity, damage or failure to comply with the description or quote. The Customer shall afford the Company an opportunity to inspect the Goods within a reasonable time following delivery if the Customer believes the Goods are defective in any way. If the Customer shall fail to comply with these provisions the Goods shall be presumed to be free from any defect or damage. For defective Goods, which the Company has agreed in writing that the Customer is entitled to reject, the Company's liability is limited to either (at the Company's discretion) replacing the Goods or repairing the Goods
- No Goods shall be accepted for return except in accordance with 9.1
- Where the Goods are Eco-Bags, the Customer acknowledges they are made from natural processes and materials and therefore variations may
- made from natural processes and materials and therefore variations may occur in printing and fabric quality. International accepted standards of tolerance for hand crafted Goods shall be applicable at the rate of 3%. The Company shall be under no liability whatever to the Customer for any variation (beyond the reasonable control of the Company) in colours between the approved prototype and the finished Goods. The Company shall not be held liable for inks wearing off through general 9.5
- wear and tear and/or improper use

Returns

- Returns will only be accepted provided that:
- the Customer has complied with the provisions of clause 10.1; and the Company has agreed in writing to accept the return of the Goods; and
- (c) the Goods are returned at the Customer's cost within seven (7) days of the delivery date; and
- the Company will not be liable for Goods which have not been stored or used in a proper manner; and
- the Goods are returned in the condition in which they were delivered and with all packaging material, brochures and instruction material in as new condition as is reasonably possible in the circumstances.

 The Company will not accept the return of non-defective Goods for credit.

Warranty

warranty
To the extent permitted by statute, no warranty is given by the Company
as to the quality or suitability of the Goods for any purpose and any
implied warranty is expressly excluded. The Company shall not be
responsible for any loss or damage to the Goods, or caused by the
Goods, or any part thereof however arising.

Sale of Goods Act 1979 and Supply of Goods and Services Act 1982

- This agreement is subject to the provisions of the Sale of Goods Act 1979 and the Supply of Goods and Services Act 1982 (or any replacement or re-enactment thereof) in all cases except where the Customer is contracting within the terms of a trade/business (which cases are
- contracting within the terms of a traderousiness (wirid cases are specifically excluded). Notwithstanding clause 12.1 nothing in this agreement is intended to have the effect of contracting out of any applicable provisions the Sale of Goods Act 1979 and the Supply of Goods and Services Act 1982 or any laws or legislation governing the rights of consumers, except to the extent permitted by those Acts, laws or legislation.

Intellectual Property

- Where the Company has designed, drawn or written Goods for the Customer, then the copyright in those designs and drawings shall remain vested in the Company, and shall only be used by the Customer at the Company's discretion.
- The Customer warrants that all designs or instructions to the Company will not cause the Company to infringe any patent, registered design or trademark in the execution of the Customer's order.
- 13.3 Unless notified otherwise in advance, the Customer hereby authorises the Company to utilise images of the Goods (whether any design was produced by the Company or not) in advertising, marketing, or competition material by the Company.

Default & Consequences of Default

- heterest on overdue invoices shall accrue from the date when payment becomes due daily until the date of payment at a rate of 2.5% per calendar month and such interest shall compound monthly at such a rate
- after as well as before any judgment; or
 The company may charge interest on overdue invoices in accordance
 with the Late Payment of Commercial Debts (Interest) Act 1998 at a rate of 8% above prime.
- If the Customer defaults in payment of any invoice when due, the Customer shall indemnify the Company from and against all costs and disbursements incurred by the Company in pursuing the debt including 14.3

- legal costs on a solicitor and own client basis and the Company's collection agency costs of 15%.
- Without prejudice to any other remedies the Company may have, if at any Without prejudice to any other remedies the Company may have, if at any time the Customer is in breach of any obligation (including those relating to payment), the Company may suspend or terminate the supply of Goods to the Customer and any of its other obligations under the terms and conditions. The Company will not be liable to the Customer for any loss or damage the Customer suffers because the Company exercised its
- rights under this clause. 14.5 If any account remains overdue after thirty (30) days then an amount of 20.00 shall be levied as an administration fee and shall be levied for each month that the account remains overdue, which sums shall be levied for each month that the account remains overdue, which sums shall become immediately due and payable.

 14.6 Without prejudice to the Company's other remedies at law the Company
- Without prejudice to the Company's other remedies at law the Company shall be entitled to cancel all or any part of any order of the Customer which remains unperformed in addition to and without prejudice to any other remedies and all amounts owing to the Company's shall, whether or not due for payment, become immediately payable in the event that: any money payable to the Company's opinion the Customer will be unable to meet its payments as
- they fall due: or the Customer becomes insolvent, convenes a meeting with its creditors or
- proposes or enters into an arrangement with creditors, or makes assignment for the benefit of its creditors; or
- a receiver, manager, liquidator (provisional or otherwise) or similar person (c) is appointed in respect of the Customer or any asset of the Custome

Security And Charge

- Despite anything to the contrary contained herein or any other rights which the Company may have howsoever.
- Despite anything to the contrary contained herein or any other rights which the Company may have howsoever:
 where the Customer and/or the Guarantor (if any) is the owner of land, realty or any other asset capable of being charged, both the Customer and/or the Guarantor agree to mortgage and/or charge all of their joint and/or several interest in the said land, realty or any other asset to the Company or the Company's nominee to secure all amounts and other monetary obligations payable under the terms and conditions. The Customer and/or the Guarantor acknowledge and agree that the Company (or the Company's nominee) shall be entitled to lodge where appropriate a caveat, which caveat shall be released once all payments and other monetary obligations payable hereunder have been met. should the Company elect to proceed in any manner in accordance with this clause and/or its sub-clauses, the Customer and/or Guarantor shall indemnify the Company from and against all the Company's costs and disbursements including legal costs on a solicitor and own client basis The Customer and/or the Guarantor (if any) agree to irrevocably nominate constitute and appoint the Company or the Company's nominee as the Customer's and/or Guarantor's true and lawful attorney to perform all necessary acts to give effect to the provisions of this clause 15.1.

Cancellation

- In the event that the Customer cancels after confirming the order, the Customer shall be liable for 50% of the price of the goods. Cancellation of orders for Goods made to the Customer's specifications will definitely not be accepted, once production has commenced.
- 16.2 In the event that the Customer cancels delivery of Goods after the Customer has confirmed the order, the Customer shall be liable for 50% of the Price of the Goods. Cancellation of orders for Goods made to the Customer's specifications will definitely not be accepted, once production has commenced.

Data Protection Act 1998

- The Customer and the Guarantor/s (if separate to the Customer)
- Ine Customer and the Guarantor's (if separate to the Cu authorises the Company to: collect, retain and use any information about the Customer, purpose of assessing the Customer's creditworthiness or m products and services to the Customer; and
- products and services of are customer, and to disclose information about the Customer, whether collected by the Company from the Customer directly or obtained by the Company from any other source, to any other credit provider or any credit reporting agency for the purposes of providing or obtaining a credit reference, debt collection or of listing a default by the Customer on publicly accessible credit reporting databases.
- credit reporting databases.

 The Company may also use information about the Customer to monitor and analyse its business. In this connection the Customer authorises the Company to disclose personal information to agents or third parties engaged by the Company.

 The Customer consents to the transfer of information outside of the 17.2
- European Economic Area for the purposes listed above.
- Where the Customer is an individual the authorities under (clause 17.1) authorities or consents for the purposes of the Data Protection Act
- 17.5 The Customer shall have the right to request the Company for a copy of the information about the Customer retained by the Company right to request the Company to correct any incorrect information about the Customer held by the Company

Limitation of Liability

- The Company shall be under no liability whatever to the Customer for any indirect loss and/or expense (including loss of profit or goodwill) suffered by the Customer or any third party arising out of a breach by the Company of these terms and conditions.

 In the event of any breach of this contract by the Company the remedies
- of the Customer shall be limited to damages and the Company's liability (if any) whether in contract, tort or otherwise in respect of any defect in the Goods, or for any breach of these terms and conditions, or of any duty
- Goods, or for any breach of these terms and conditions, or of any duty owed to the Customer in connection with them shall be limited to the amount of the Price.

 For the avoidance of doubt, nothing in these terms and conditions shall exclude or restrict the Company's liability to any person for death or personal injury to that person resulting from the Company's negligence.

Customer's Disclaimer

The Customer hereby disclaims any right to rescind, or cancel the contract or to sue for damages or to claim restitution anising out of any misrepresentation made to the Customer by the Company and the Customer acknowledges that the Goods are bought relying solely upon the Customer's skill and judgment.

General

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- These terms and conditions and any contract to which they apply shall be
- governed by the laws of England and Wales and are subject to the jurisdiction of the courts of England and Wales and are subject to the jurisdiction of the courts of England and Wales. The Customer shall not be entitled to set off against or deduct from the Price any sums owed or claimed to be owed to the Customer by the
- The Company may license or sub-contract all or any part of its rights and
- The Company may license or sub-contract all or any part of its rights and obligations without the Customer's consent.

 The Company reserves the right to review these terms and conditions at any time. If, following any such review, there is to be any change to these terms and conditions, then that change will take effect from the date on which the Company notifies the Customer of such change. Except where the Company supplies further Goods to the Customer and the Customer accepts such Goods, the Customer shall be under no obligation to accept
- Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock out, industrial action, fire, flood, drought, storm or other event beyond the reasonable control of either party.